



DEFECT NOTICE

No. **JEN 11172**

Jemena Faults Number: 131 626

Original for customer

While attending the above site or passing by, a Jemena representative noted that the electrical installation does not comply with the relevant regulations or potentially may otherwise represent a threat to health and safety or the environment.

Supply has been disconnected

- As this was considered to be an emergency situation
- To reduce the risk of fire
- As required by the relevant regulations

Supply will be reconnected once the Defect is rectified by a Registered Electrical Contractor (REC) and the appropriate Certificate of Electrical Safety (CES) issued. Please note reconnection charges may apply.

Supply has not been disconnected

You must contact a suitably qualified tradesperson and notify Jemena within 5 (five) business days to advise when the Defect will be rectified. After 20 (twenty) working days a Jemena Representative may inspect the site; if the Defect is not rectified, we may issue a disconnection notice which may lead to the disconnection of the installation after a further 5 (five) business days.

Disconnection Point: FOLCB Meter Panel Underground Pit Power Pole

Customer Name:	The Resident	
Site Address:	[REDACTED]	
Meter Number/s:	0145044	NMI:
<input checked="" type="checkbox"/> House	<input type="checkbox"/> Unit/Flat	<input type="checkbox"/> Factory
<input type="checkbox"/> No. of Phases	<input checked="" type="checkbox"/> 1	<input type="checkbox"/> 2 <input type="checkbox"/> 3
<input type="checkbox"/> Farm	<input type="checkbox"/> BTS	<input checked="" type="checkbox"/> Overhead
<input type="checkbox"/> S/S on site	<input type="checkbox"/> Other	<input type="checkbox"/> Underground

To ensure the safety of the installation, an appropriately qualified or licensed tradesperson (i.e. a Registered Electrical Contractor) must rectify the Defect in accordance with the Electricity Safety (Installation) Regulations and our reasonable technical requirements set out in the Service and Installation Rules.

THIS ADVICE DOES NOT PRECLUDE THE POSSIBILITY THAT OTHER INSTANCES OF NON-COMPLIANCE MAY EXIST

The problem noted (the 'Defect') was as follows: Damaged Deteriorated

<input checked="" type="checkbox"/> Customer Fused Overhead Line Connection Box (FOLCB)	
<input checked="" type="checkbox"/> Customer Mains Cable	Reposition Pole, New Raiser bracket + FOLCB
<input type="checkbox"/> Customer Main Switchboard	
<input checked="" type="checkbox"/> Customer Point of Attachment	Rec to test customer mains
<input type="checkbox"/> Fire Damage to the Installation	
<input type="checkbox"/> Customer Meter Board or Panel	
<input type="checkbox"/> Other/Further Information	

Please see overleaf for additional information regarding the allowable disconnection of your supply. You can obtain further information about, or dispute, this notice by contacting Jemena Electricity Faults & Emergencies on 131 626.

Name of Jemena Representative:	[REDACTED]	Date Issued:	23/7/15
		Jemena Faults Number: 131 626	